

AgEcon Quick COMPUTER F A Q

- Verify your CAP Lock is not on before entering your password
- After 5 failed attempts to login the users account will unlock in 30 minutes at which time the user can attempt to login with the correct password, otherwise contact AgEco IT Department for further assistance by sending an email to AgEcoIT@ag.tamu.edu
- If you receive notice to change your password, please login prior to this process; depress Cntl-Alt Delete, click on Change Password, enter your old password, enter your new password of 8 characters made up of letters, numbers and special characters; e.g. !@#%&*() to create a Complex Password
- If you are unable to locate your Home Directory, logout and restart your computer
- If your computer is very slow, please notify AgEcoIT@ag.tamu.edu performance tuning can improve performance
- If you receive an error message stating Low Virtual Memory, restart your computer, if this does not help, contact AgEco IT Dept.
- If they cannot print or find their Home drive, reboot the computer.

WIRELESS ACCESS

- CIS Wireless Network may drop connection periodically, call 845-8300
- Setup instructions for Campus Wireless access can be found @ <http://tamulink.tamu.edu/> , click on Setup Tab